

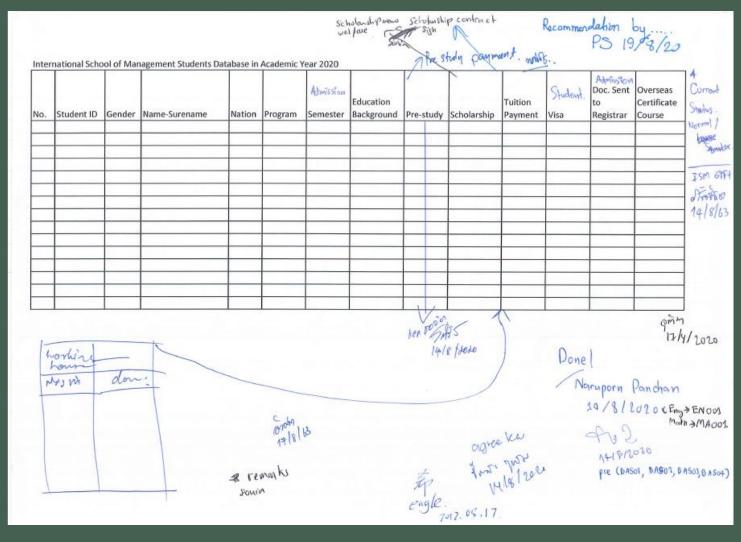
What we did in ISM

- ISM found that we do not have a student database which we can use as a reference. The information is scattered with the staff in charge of their respective job duties and the university central database does not match our usage. Moreover, due to the COVID-19 pandemic situation, we are faced with the problem that our new staff need to work from home. Therefore, ISM administrators have assigned in a meeting that we should establish an ISM Student Database 2020 as our KM for this academic year. Since we have done Standard-Operation-Procedures concerning our student activities work and budget using in the Cloud for our KM in Academic Year 2019 and it was successful, we have continued that practice of information sharing with our staff by using the cloud system in Academic Year 2020.
- Share and exchange information among staff on what kind of information about students are needed by our administrators, our teams and ourselves.
- Create a file with tables of all needed data heads about our students and upload it in the OneDrive of Office 365 for ISM staff to fill their data.
- Test using the shared file by our staff to find out how it works and if there are any missing data.
- Revise the database for the best usage before sharing it to our administrators for their information.
- Inform the staff to use the shared files via messenger app and follow up with them on their experience using
 it.
- Make a conclusion and post in UTCC KM System and ISM website in the item of Knowledge Management Academic Year 2020 (No students real information can be shown since they are personal data.)

The Problems We Found in ISM about Student Database:

- ISM does not have its own student database.
- ISM uses UTCC data center such as Office of Registrar and Department of Information. That information does not match our usage and we take some time to revise it.
- The information is scattered with the ISM staff in charge of their respective job duties and they are stored in their personal computers. We need to gather information from them each time.
- Computers are in the office so we cannot get the information if we need to work from home during the COVID-19 pandemic situation.

Share and exchange information among staff on what kind of information about students are needed:



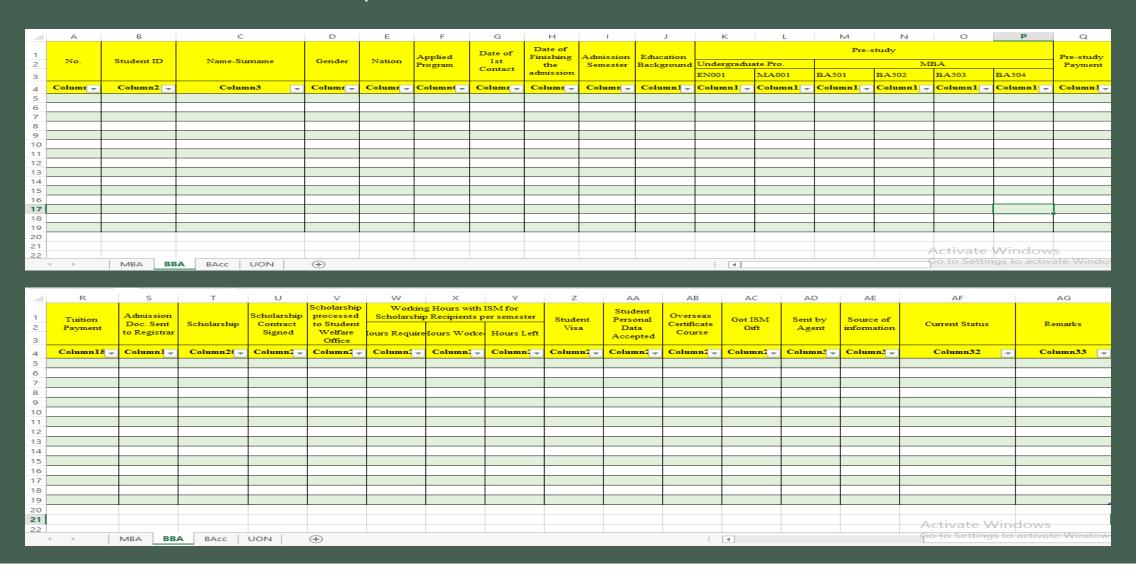
How the student database looks like:

MBA

1								Date of			Pre-study						
2	No.	Student ID	Name- Surname	Gender	Nation	Applied Program	Date of 1st	Finishing the	Admission Semester	Education Background	Undergradu	ite Pro.		MBA			
3			Suriance			Trogram	Contact	admission			EN001	MA001	BA501	BA502	BA503	BA504	
4	Column1	Column2	Column3	Column4	Column5	Column	Column 7	Column8	Column9	Column10	Column11					Column16	
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1							Scholarship		g Hours with Recipients p									
2		Pre-study	Tuition	Admission	Scholarship	Scholarship Contract		Scholarship	Recipients p	er semester	Student	Student Personal	Overseas Certificate	Got ISM	Sent by	Source of	Current Status	Remarks
-		Payment	Payment	to Registrar	octionarship	Signed	Welfare	Iours Require	Hours Worke	Hours Left	Visa	Data	Course	Gift	Agent	information	Curent Status	Remarks
3	BA504			ű		Signed	Office	1				Accepted						
4	Column16	Column17	Column]8	Column 19	Column20	Column21	Column22	Column23	Column24	Column25	Column26	Column27	Column28	Column29	Column30	Column31	Column32	Column33
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BBA and BAcc are separated in each sheet but look the same



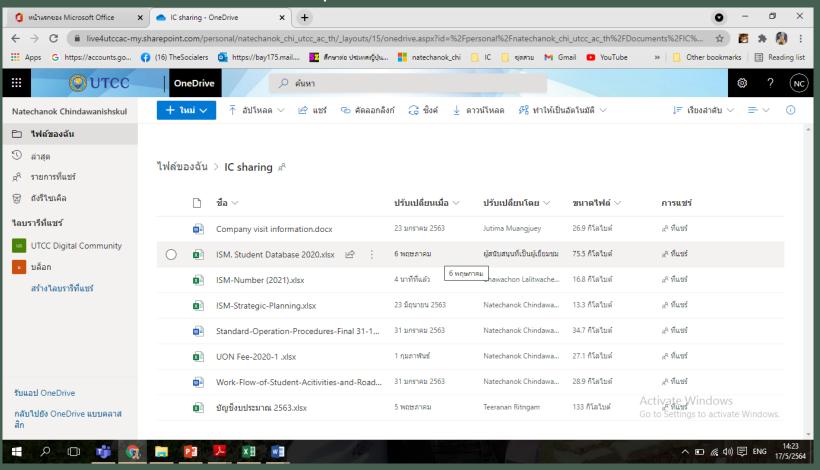
UON (Two-Degree Program) is separated:

	Α	В	С	D	E	F	G	н	- 1	J	K	L	M	Ν	0	P			
1								Date of			Pre-study								
2	No.	Student ID	Name-Surname	Gender	Nation	Applied	Date of 1st		Admission	Education	Undergraduate Pro.		MBA						
		Student 12	Time-Summe	Center	1444011	Program	Contact	the	Semester	Background	EN001	MA001	BA501	BA502	BA503	BA504			
3								admission											
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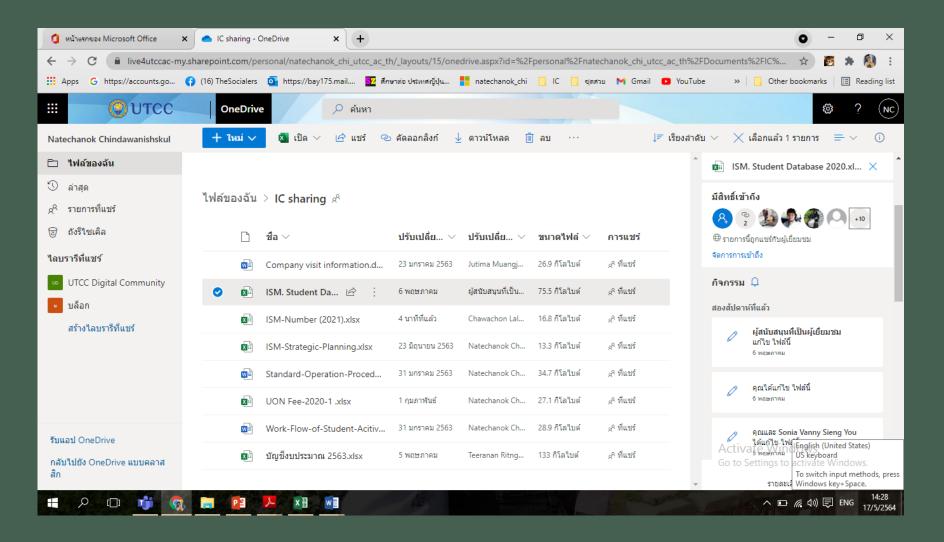
-4	Q	R	S	Т	U	V	w	×	Y	Z	AA	AB	AC	AD	AE	AF	AG
1 2 3	Pre-study Payment	Tuition Payment	Admission Doc. Sent to Registrar	Scholarship	Scholarship Contract Signed	to Student	Working Sobolosobie Iours Require		or competer	Student Visa	Student Personal Data Accepted	Overseas Certificate Course	Got ISM Gift	Sent by Agent	Source of information	Current Status	Remarks
4	Column1 ~	Column18	Column1 ~	Column20	Column2 ~		Column2 ~	Column2 ~	Column2 ~	Column2 ~	Column2 ~	Column2 ~	Column2 ~	Column3 ~	Column3 ~	Column32	Column3 ~
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When We Were Sharing Our Knowledge and Trying to Create the Share File in OneDrive

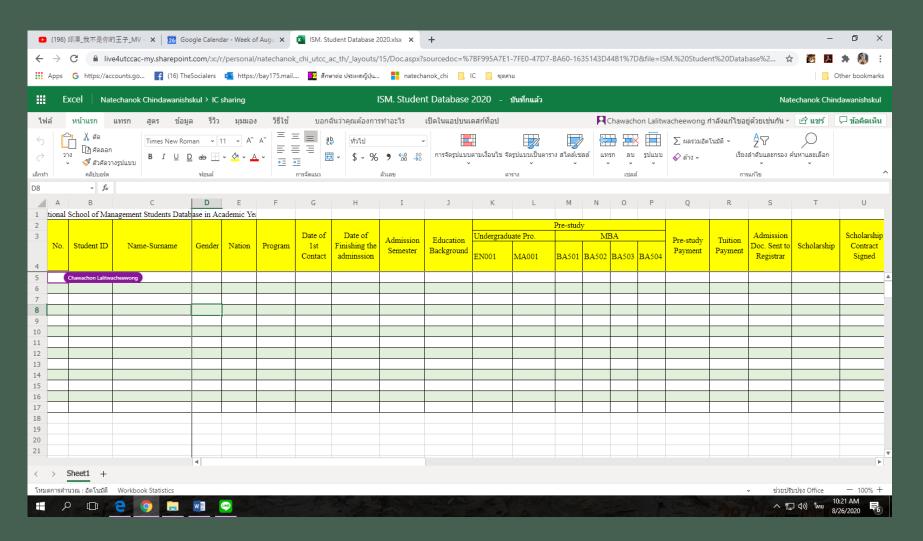
1. The creator uploads a file in OneDrive



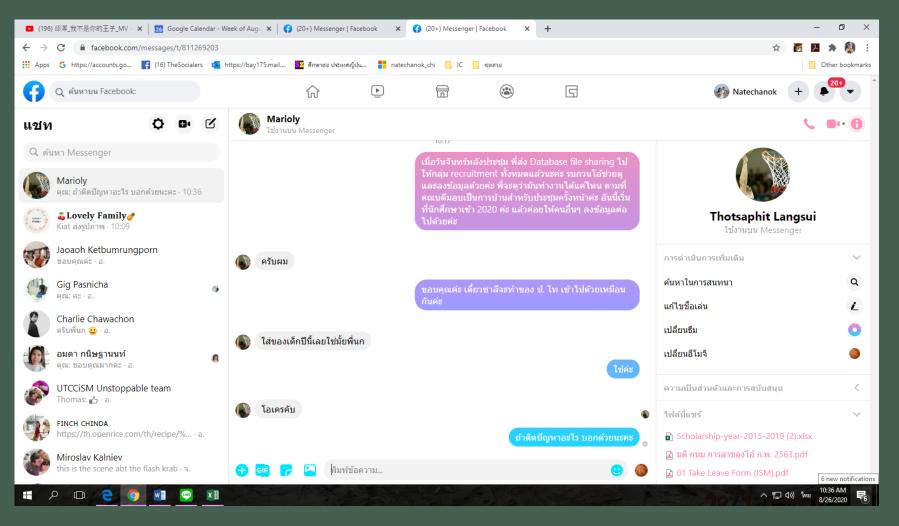
2. Share that file to some members

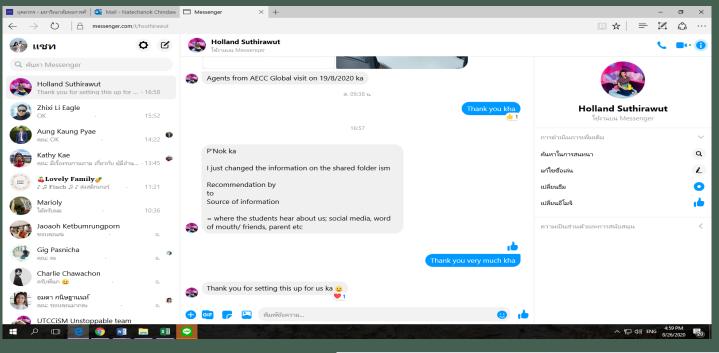


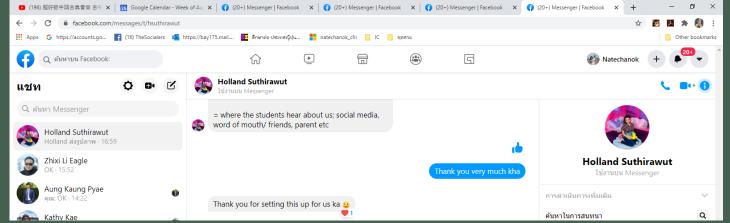
3. Test using it in OneDrive.



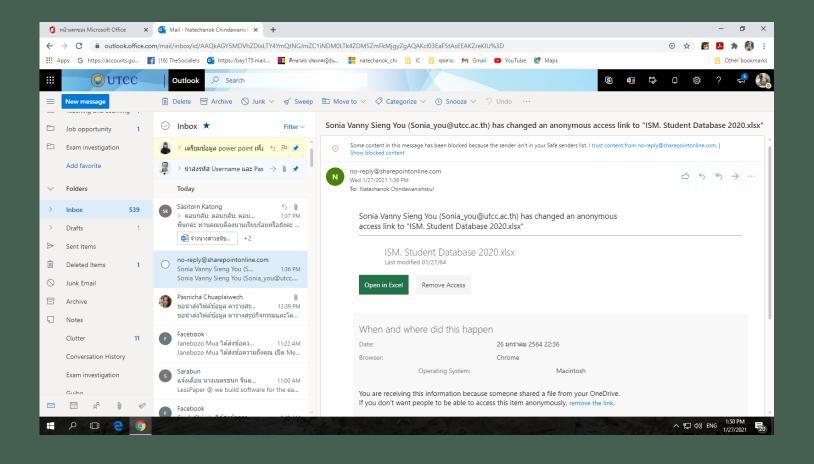
4. Share and inform all staff to fill the database

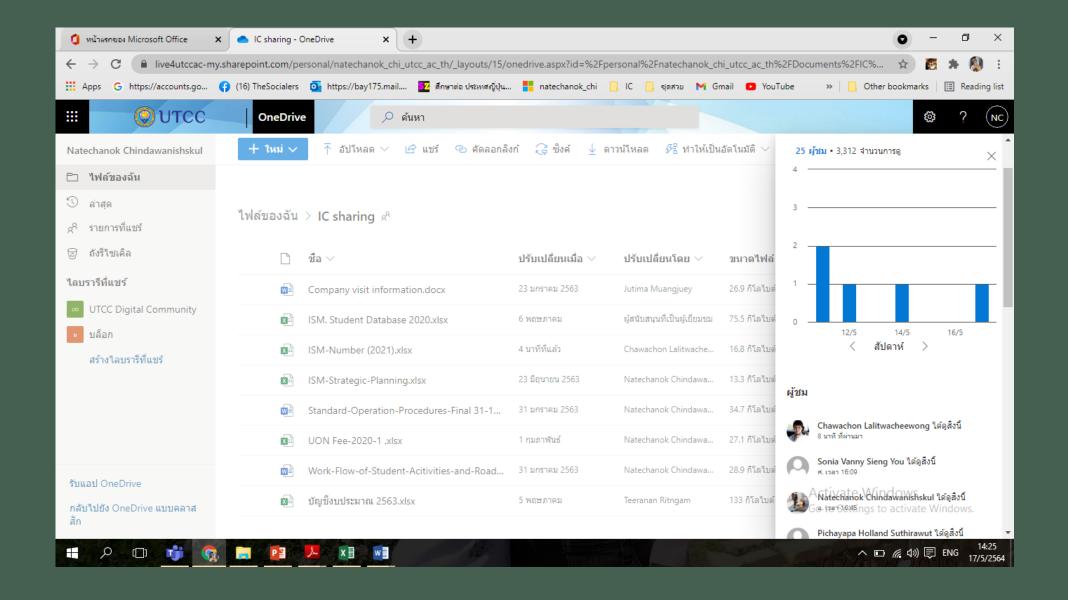


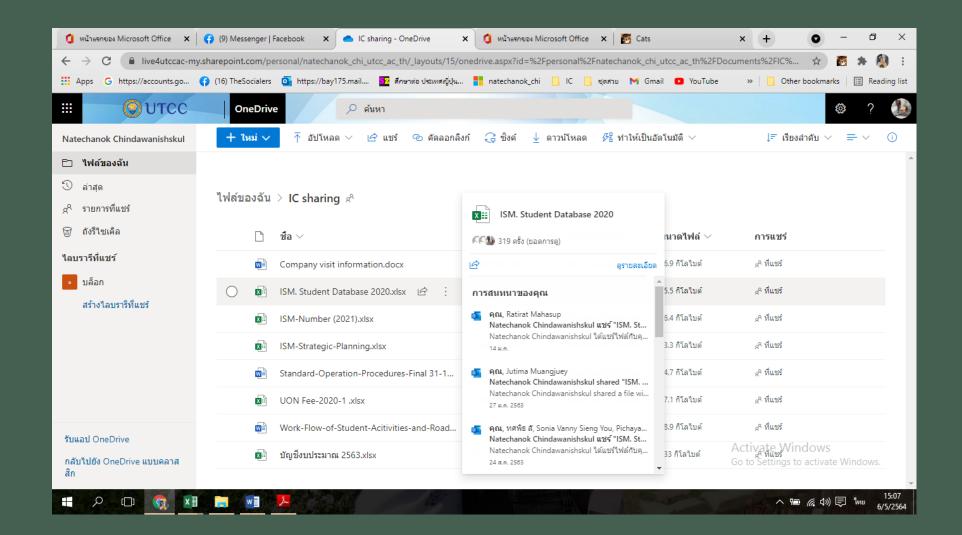




5. ISM teams are using the database



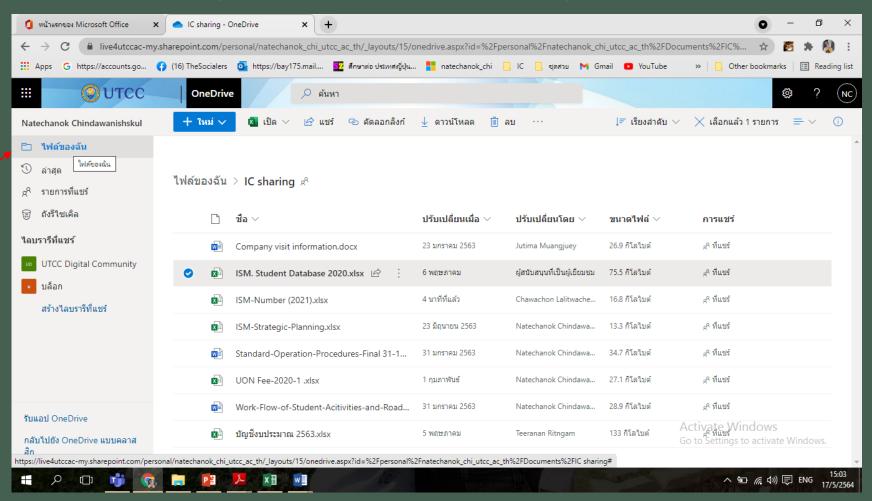




6. After sharing the file to all members, they can find the file in OneDrive (Shared with me folder).

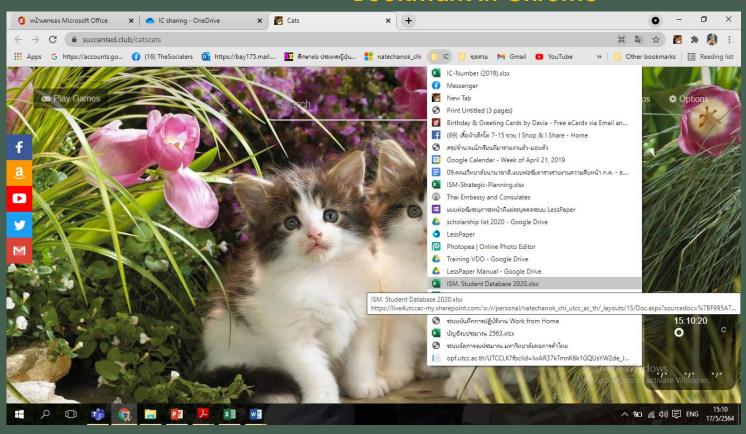
Shared

with me

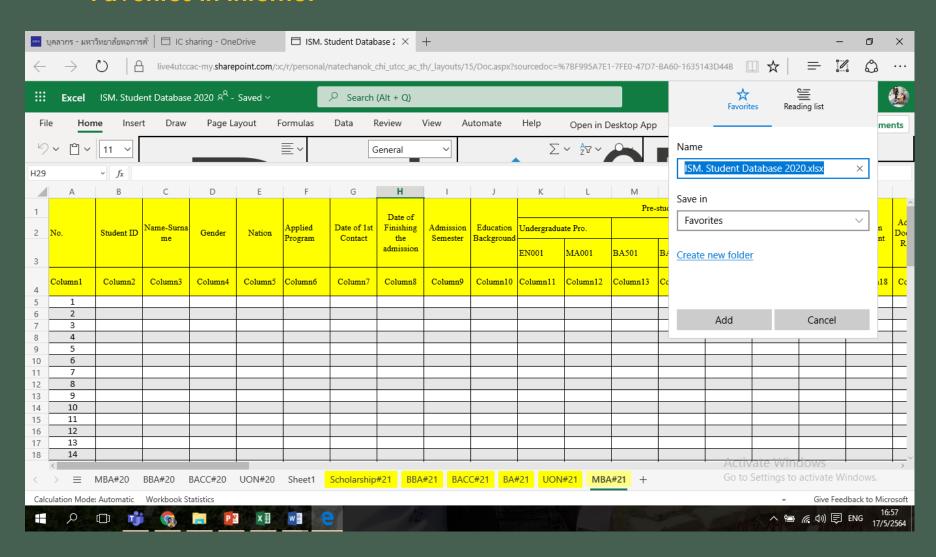


7. For their easier usage, they can Bookmark in Chrome or Favorites in Internet Explorer.

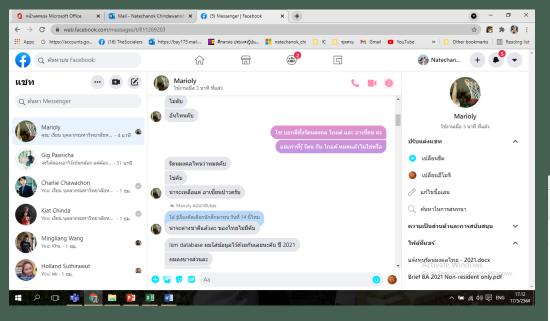
Bookmark in Chrome

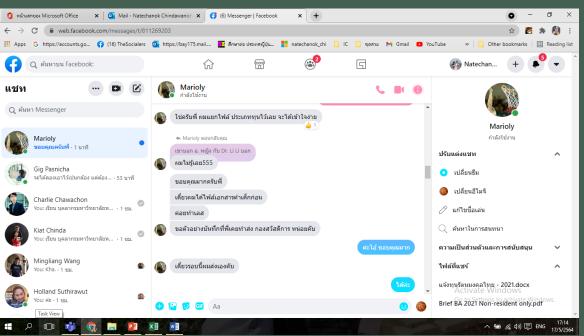


Favorites in Internet

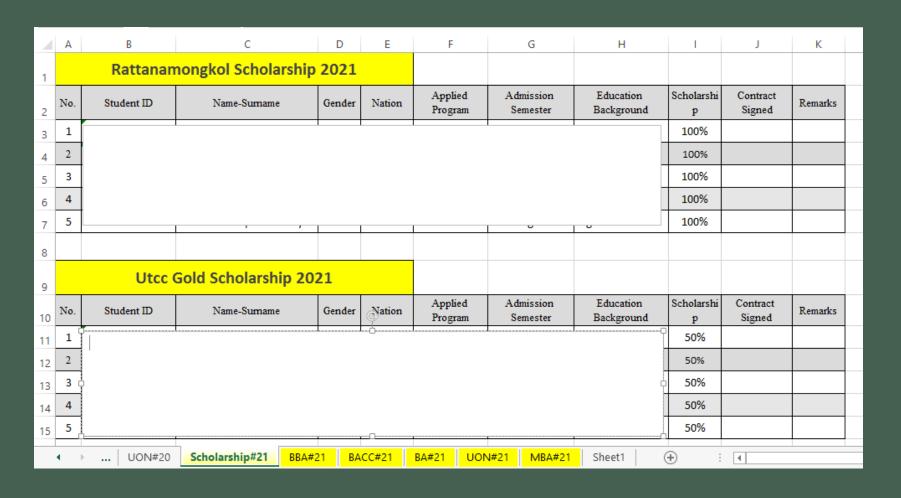


7. The user communicated with the creator how the database is useful and still want to use it for the next academic year while adding more information





Database for the next academic year with additional information



The Advantages of Sharing Student Database 2020 File in the OneDrive

- Reduce the time to gather information of student from each staff
- Can be used anywhere with internet access
- Can be used at the same time by many persons
- Can see the other users and know who they are
- Can check the file edition history
- It immediately alerts the creator, if someone cannot open to the file.
- It works very well during our COVID-19 situation while we needed to work from home.

Evaluation by the users on how they like the student database 2020 file sharing in OneDrive

Since ISM Knowledge Management 2020 is about sharing admission student database via OneDrive of the Cloud System together.

วิทยาลัยนานาชาติเพื่อการจัดการ การจัดการองค์ความรู้ เรื่อง แบบประเมินระบบฐานข้อมูลนักศึกษาร่วมกันภายในวิทยาลัย นานาชาติประจำปีการศึกษา 2563

File name in Share point (OneDrive) ISM Student Database 2020

No. ลำดับ	Name ชื่อ-ตกุล	Score satisfaction Min 1 to Max 5 ระดับความพอใจ 1 ถึง 5	Suggestion (If any) คำแนะนำ (เพิ่มเติม)	Signature ลายเป็น
1	Natechanok Chindawanishskul (เนตรชนก จินตาวนิชสกุล)			
2	Chawachon Lalitwacheewong (ชวชญช์ ลลิตวจีวงศ์)			
3	Thotsaphit Langsui (ทศพิธ ลังสุ่ย)			
4	Angsana Uratchatamas (อังศนา อู่รัชตมาศ)			
5	<u>Zhixi</u> Li			
6	Naruporn Panchan (นฤภรณ์ แป็นจันทร์)			
7	Jutima Muangiuey (จุดิมา เมืองจุ้ย)			
8	Teeranan Bitnsam (ธีรนันท์ ฤทธิ์งาม)			
9	Passnicha Chuaplaiwech (ภัสส์ณีชา เชื้อพลายเวช)			
10	Sonia <u>Vanny</u> <u>Sieng</u> You			
11	Pichayapa Holland Suthirawut (พืชญาภา ฮอลแลนด์ สุธิราวุธ)			
12	Thanatchaphon Sirisuwan (ธนัชพร ศิริสุวรรณ)			

For ISM Members

- ISM student database is important for our work, please keep on sharing it for the following academic years.
- If you have other files that will be useful to the others in our office, you can use this way to share you files instead of using ISM DATA (Server).
- It is also another channel for sharing files among our group in addition to the applications that we are using now.
- For the other files in our Server or any important files, they will be shared via OneDrive later.